



Steps for Reporting an Injury

INJURED EMPLOYEE:

In the event of a 911 emergency, the injured worker should immediately notify their employer, and seek treatment at the nearest hospital.

1. Immediately report the injury to your supervisor or your human resources personnel.
2. Seek medical treatment at the nearest occupational health clinic. For a list of providers, visit the website www.aig.com/intellirisk. To search for a provider:
 - o Click on "Find Medical Care" and then the link "Find nearby medical care."
 - o Do a radius search, and under the Provider Types, select "First Treatment Providers."
 - o To narrow your search, choose "Occupational/Industrial Medicine."
3. Your supervisor or human resources personnel will give you a **Tmesys Pharmacy First Fill** document. Take this document with you to a medical facility as well as the pharmacy information, if you are given a script for your work-related injury.
4. Let your supervisor or human resources personnel know when you have received medical treatment, and the results of the visit (i.e., work restrictions or full duty).

EMPLOYER:

1. Report the injury immediately to AIG via "Report a Claim" at www.aig.com/reportclaim or telephonically at 877-399-6442.
2. Direct employee to the nearest occupational health clinic and provide them with a **Tmesys Pharmacy First Fill** document. For a list of providers, visit the website www.aig.com/intellirisk. See search instructions under the Injured Employee section.



Bring on tomorrow

American International Group, Inc. (AIG) is a leading international insurance organization serving customers in more than 130 countries and jurisdictions. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. Products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Not all products and services are available in every jurisdiction, and insurance coverage is governed by actual policy language. Certain products and services may be provided by independent third parties. Insurance products may be distributed through affiliated or unaffiliated entities. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.